



## Equipment Specifications for Using Services of the e-Registry

### 1. General Requirements for PCs / Workstations

- Microsoft Windows 7 / 10, macOS
- Microsoft Internet Explorer (IE) 11 / Edge, Google Chrome
- Adobe Acrobat Reader 9.0 or above (with Adobe Font Pack for Chinese Traditional and Chinese Simplified) for viewing documents in pdf format

### 2. Requirements for User Login or e-Form Signing with Digital Certificates<sup>(Note 1)</sup>

#### 2.1 Digital Certificate

A personal recognised digital certificate issued by Hongkong Post Certification Authority or Digi-Sign Certification Services Limited.

#### 2.2 Digital Certificate-related Functions

- Attaching a digital certificate for user account registration / maintenance
- User login with a digital certificate
- Signing an e-Form with a digital certificate

#### 2.3 Support Matrix

The digital certificate-related functions are supported only in certain browsers / OS platforms. Please refer to the support matrix below:

OS	IE 11	MS Edge	Chrome
Windows 7	✓		
Windows 10	✓	✓	✓
macOS			✓

<sup>(Note 1)</sup> A user can also login to the e-Registry or sign an e-Form with his / her User ID and Password.

### **3. Supported Chinese Characters**

Webpages and e-forms of the e-Registry support Chinese characters of the Hong Kong Supplementary Character Set (HKSCS-2001). The ISO 10646 version of HKSCS-2001 is available for download from the website of the Office of the Government Chief Information Officer ([http://www.ogcio.gov.hk/en/business/tech\\_promotion/ccli/download\\_area/font\\_and\\_software.htm](http://www.ogcio.gov.hk/en/business/tech_promotion/ccli/download_area/font_and_software.htm)).

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