

Existing and planned measures on the promotion of racial equality

Companies Registry

The Companies Registry (“the Registry”) registers local and non-Hong Kong companies and statutory returns, and provides the public with services and facilities for inspecting and obtaining company information kept in the Companies Register. We also administer the licensing regime for trust or company service providers and process licence applications/renewals for money lenders. Our services are provided to members of the public equally and fairly regardless of their racial background.

- Services
Concerned
- To provide services for incorporation or registration of companies, limited partnerships, limited partnership funds, open-ended fund companies, trust companies and registered trustees corporations and to register all documentation required by the various Ordinances governing companies and other entities.
 - To provide the public with services to search for the information on companies and other entities held by the Registry.
 - To ensure compliance by companies and other entities and their officers with their obligations under relevant Ordinances.
 - To administer the licensing regime for trust or company service providers.

- To process licence applications/renewals for money lenders and maintain a register of money lenders for inspection by members of the public.
- Existing Measures
- The Registry uses Chinese and English (both written and verbal) to communicate with members of the public, officers / representatives of companies and other entities.
 - Information pamphlets, circulars, guidelines and other publicity materials including videos are published in both Chinese and English.
 - Content and materials of the web portals and online platforms of the Registry are presented in both Chinese and English.
 - Interpretation or translation service will be arranged if required.
 - Staff members, especially frontline staff and new recruits, are arranged to attend training courses relating to equal opportunities and racial equality to enhance their awareness of, and sensitivity to racial equality, understanding of race-related issues and awareness of the special needs of members of different racial groups.
- Assessment of Future Work
- The measures for promoting racial equality will be reviewed from time to time. Information collected from

the service users of diverse race will be taken into account in the review.

- Comments and suggestions received from members of the public, particularly the ethnic minority groups, will be considered and appropriate enhancements will be made.

Additional
Measures
Taken/To Be
Taken

- When holding seminars, interpretation or translation service will be arranged as far as possible if there are audience of ethnic minorities.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Ms Katrina SUEN, Assistant Registry Manager (Customer Services), via the following channels -

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