

Existing and planned measures on the promotion of racial equality

Companies Registry

The Companies Registry (“the Registry”) registers local and non-Hong Kong companies and statutory returns, and provides the public with services and facilities for inspecting and obtaining company information kept in the Companies Register. We also administer the licensing regime for trust or company service providers and process applications for money lenders licences and renewal of licences. Our services are provided to members of the public equally and fairly regardless of their racial background.

Services Concerned

- To provide services for incorporation and registration of companies, limited partnerships, trust companies and trustees and to register all returns required by the various Ordinances governing companies and other entities.
- To provide the public with services to search for the information held by the Registry.
- To ensure compliance by companies and other entities and their officers with their obligations under relevant Ordinances.
- To administer the licensing regime for Trust or Company Service Providers.
- To process applications for money lenders licenses and maintain a register of money lenders for inspection by members of the public.

Existing Measures

- The Registry uses Chinese and English (both written and verbal) to communicate with members of the public, officers / representatives of companies and other entities.
- Information pamphlets, circulars, guidelines and other publicity materials including videos are published in both Chinese and English.

- Content and materials on the web portals and online platforms of the Registry are presented in both Chinese (traditional and simplified Chinese) and English.
- Interpretation or translation service will be arranged if necessary.
- Staff are nominated to attend training courses relating to equal opportunities and racial equality to enhance their racial sensitivity, understanding of race-related issues and awareness of the special needs of members of different racial groups.

Assessment of
Future Work

- The measures for promoting racial equality will be reviewed from time to time. Information collected from the service users of different races (if any) will be taken into account in the review.
- Comments and suggestions received from customers, particularly the ethnic minority groups, will be considered and appropriate enhancements will be made.

Additional
Measures
Taken/To Be
Taken

- In conducting seminars, interpretation or translation service will be arranged as far as possible if there are audience of ethnic minorities.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Ms Katrina SUEN, Assistant Registry Manager (Customer Services), via the following channels -

Telephone no. : 2867 4570
 Fax no. : 2869 6817
 Email : katrinasuen@cr.gov.hk
 Postal Address : Companies Registry
 15/F, High Block, Queensway Government Offices
 66 Queensway, Admiralty
 Hong Kong

Companies Registry
May 2020