

Agenda

- Challenges that Airport Authority (AA) faces everyday
- Essentials of AA's Governance & Control Regime
- Implementation of Internal Controls
- Conclusion





Challenges that AA faces everyday....

- 24/7 operation
- High volume and people concentrated business



- Quick response to emergencies
- Labour shortage / high turnover at operational level
- Heavy use of subcontractors
- Adoption of cutting edge technologies



These challenges lead to risks

- 1. Operational Risks
 - Disruption of services
 - Hazards of human lives and bodily injury
 - Damage to assets
- 2. Financial Risks
 - Loss of profit
 - Compensation
 - Fines



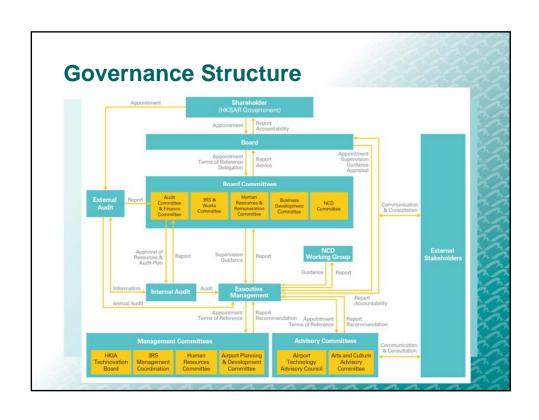
These challenges lead to risks 3. Reputational Risks • A reputation to protect • Public scrutiny • High media interest • Social media



How to address these risks? Sufficient delegation – authorization matrix Empowerment Continuous education Drills and rehearsals Real-time monitoring and reporting systems

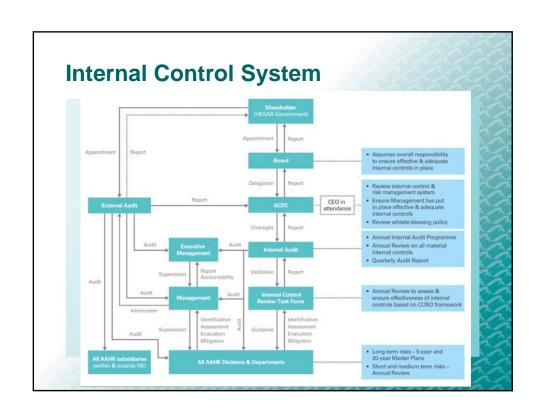


Governance Structure Board / Board Committees Oversight Advisory Committees and Management Committees Executive Management



Internal Control System

- Operations are safe and secure and free from serious interruptions
- Safeguarding of assets
- Maximum value for money from expenditures
- Business activities are conducted in a fair and responsible manner
- Financial reporting is accurate, transparent, timely and complete
- Compliance with relevant laws and regulations, and prudent commercial principles



Implementation of Internal Controls

- Corporate Governance Code Compliance (Voluntary)
- External / Internal Audit
- Annual Corporate Internal Control Review
- Delegation of Authority / Empowerment
- Right balance
 - Cost effectiveness considerations
 - Reasonable measures for mitigating risks to an acceptable level
 - Never meant to eliminate risks totally

Implementation of Internal Controls

- Planning, Control and Reporting
- Accountability / Disclosure of Interest
- Ethical Culture
 - Culture Setting
 - Mindset Change
 - Training and Refresher Course



Conclusion

- Significance of Governance & Control
 - AA is a public organization
 - High expectation from stakeholders
- Stay vigilant
- Keep a positive attitude towards Governance & Internal Control – make them DNA of AA

